

**Healthwatch Northamptonshire Board Meeting**

**Thursday 11 October 2018**  
**10.00 a.m. - 1.00 p.m. p.m.**

Northampton Bangladeshi Association, Gateway Resource Centre, Mill Road,  
Northampton NN2 6AX

**Present:** Dr David Jones (Chair), Helen Statham, Jill Spiby, John Rawlings, Morcea Walker, Roger Knight, Susan Hills, Gina King, Becky Thornton (Development Manager, VIN)

**In attendance:** Kate Holt, Becky Calcraft, Julie Curtis (Minutes)

**Apologies:** Rob Mason, Dr Jo Watt (Corby CCG), Jo Moore (VoiceAbility), Rashmi Shah, Ric Barnard, Celeste Taylor, Dora Shergold

Item No.	Item	Action
1.	<p><b>Welcome and introductions:</b></p> <p>Dr David Jones welcomed all to the meeting, with a particular welcome to Catherine Wills and Dr Sanjay Gadhia, Tim O'Donovan, Jacqueline Price and Alex Lohman who would be giving presentations later in the meeting.</p>	
2.	<p><b>Declarations of Interests:</b></p> <p>David asked if there were any declarations of interest from anyone - the response was none.</p>	
3.	<p><b>Minutes of previous meeting:</b></p> <p>David asked the Board if all approved the minutes of the previous Healthwatch Board Meeting on the 19<sup>th</sup> July 2018. All agreed. David then signed off these minutes as correct.</p>	DC-actioned
4.	<p><b>Matters Arising:</b></p> <p>None</p>	

5.	<p><b>Presentations:</b>  <u>General Practice Workforce Strategy</u></p> <p><b>5.1</b> - Catherine Wills, Workforce Programme Manager (NHS Nene CCG) and Dr Sanjay Gadhia (NHS Corby CCG) gave an overview of the General Practice Workforce Strategy from 2017 - 2021. This gave details of where we are at the moment, the challenges in retention of staff, where we are going, giving details of the Work Force groups and the Northamptonshire Health and Care Partnership and the local initiatives that have been started.</p> <p>John asked whether they would be happy to come back at a future meeting to give a further presentation of this strategy as this was very useful and informative. Catherine and Dr Gadhia agreed to this.</p> <p>Morcea suggested that the marketing for the GP workforce be linked with the Northamptonshire education, housing and wellbeing activities to attract people.</p> <p><u>Northamptonshire Health and Care Partnership Update</u></p> <p><b>5.2</b> - Tim O'Donovan, Assistant Programme Director for the NHCP gave an update to all, on the work the NHCP is doing since Angela Hillery came into post, describing the challenges and opportunities.</p> <p>They have a collective mission covering four areas - empowering positive futures, choose well, stay well and live well. This is to be developed with engagement with the local communities.</p> <p>After a general discussion it was decided that the NHCP would be invited to the next Board Meeting to give an update on the Communications and Engagement Strategy.</p> <p>Jill raised a concern that when she attends the Patient Participation meetings, she was disillusioned to notice that there was no mention of patients at all in the minutes. It was reported that this was a common occurrence in other meetings.</p> <p>John raised the subject of the Health and Scrutiny Committee meetings and said that he was disappointed that he and Susan had not been informed that the Scrutiny Groups were being dissolved by NCC. Kate reported that the four groups were being reduced to one group going forward, with Task and Finish groups to look at specific issues in more detail. David said that he would draft a letter to Theresa Grant regarding this.</p> <p><u>Eye Clinic Liaison Officer</u></p> <p><b>5.3</b> - Jacqueline Price, Partnerships and Development Manager, RNIB and Alex Lohman, CEO of NAB gave a detailed presentation on the case for an Eye Clinic Liaison Officer at NGH, to help and offer support for people given a diagnosis of sight loss. They can provide a £72K investment over the next 3 years, however would need statutory</p>	<p>Action - circulate presentation</p> <p>KH -actioned</p> <p>DJ - actioned</p>
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	<p>support for funding of £48K on a three year sliding scale.</p> <p>Susan suggested to them that an impact assessment be carried out to show how by spending this amount, what it would actually save the local health economy in the long run.</p> <p>Jacqueline stated that the impact of an ECLO would also have a social impact on the patients. The ECLO role has an outward perspective, different to nurses and 100% of nurses who expressed an opinion are in favour of it.</p> <p>It was unanimously agreed that Healthwatch would support the ECLO project in principle. We would be happy for them to mention our endorsement in any further communication with the CCG's.</p>	Action- Circulate presentation
6.	<p><b>Consultations:</b></p> <p>Kate reported that there were currently two NCC consultations:</p> <p>The first is Decommissioning Hearing Impaired Services. NCC are discussing ending their element of the service. This is a community based service which would affect the services to adults.</p> <p>The other is Decommissioning Visually Impaired Services. These services offer adults with sight loss advice, help and practical support to overcome the emotional and practical challenges of living with sight loss.</p> <p>Becky will be co-ordinating responses on behalf of Healthwatch Northamptonshire.</p>	BC - actioned
7.	<p><b>CEO Update:</b></p> <p>Kate's report had been previously circulated and was taken as read. Kate said that she had attended a meeting with Jane Pitchfork, NCC on the 10<sup>th</sup> October 2018, and Jane had paid compliments to Young Healthwatch Northamptonshire and all of their work.</p> <p>Kate announced that the new Healthwatch England Chair is Sir Robert Francis QC.</p> <p>Kate also reported that Theresa Grant the new CEO for NCC wishes to meet with David Jones and a meeting is to be arranged. Theresa stated that Healthwatch is important and significant and she looks forward to working with us.</p>	Actioned

<p>8.</p>	<p><b>Updates:</b></p> <p>Stephanie Belson, Patient and Family Liaison Lead from NHFT attended the last Planning Group Meeting on the 20<sup>th</sup> September and gave an overview of The Duty of Candour and her role and how this role arose after a review following the events of Mid Staffordshire.</p> <p>On the 25 September, Safeguarding training was also provided by David Jones for staff and volunteers.</p> <p>Young Healthwatch Northamptonshire had attended the International Youth Day at Becketts Park on the 11<sup>th</sup> August 2018 and had also done some work with the National Citizenship Service where they visited Elm Bank Care Home in Kettering, from which a report has been produced and is now on our website.</p> <p>Kate gave compliments to Jo Spenceley for the quickness of the A &amp; E Survey turn around.</p> <p>NCC Unitary Consultation - All councils except Corby, had agreed to the two unitary authorities. Healthwatch recommends that there should be one Healthwatch covering both unitary authorities. Both Health and Police have a county-wide footprint and are also concerned by any outcome which duplicated arrangements for them.</p>	
<p>9.</p>	<p><b>Any Other Business:</b></p> <p>David shared the responses received from the letter he had sent to the local MP's. These will be circulated with the next HWN Board papers.</p> <p>Jill suggested that a Task and Finish group be set up to discuss the financial position and the health and wellbeing of people who are disadvantaged. Becky and Kate to set up a meeting for this group.</p> <p>Kate suggested inviting Tony McArdle to attend a future group meeting, after the group had met initially.</p> <p><b>Voluntary Impact Northampton:</b></p> <p>Becky Thornton, Development Manager from VIN reported that VIN had also had funding cuts and had reduced their staffing levels.</p> <p>She confirmed that they were still active in the county and were using their time to look at how they work with other services.</p> <p>Becky reported that Dawn, CEO is still involved with the strategic issues.</p>	<p>action</p> <p>Actioned</p> <p>KH to action</p>

	<p><b>Awards:</b> Healthwatch England Network Awards are awarded to local Healthwatch organisations from Healthwatch England. We were shortlisted for all of the categories we entered and to be recognised amongst our peers was a real achievement</p> <p>Congratulations were given to Esther for her Award for work with Young Healthwatch in the Volunteering category.</p> <p>Healthwatch were also highly commended for the “It Starts with You” category, whereby Sandra Bell was personally recognised for her work raising the issues around access to health and social care services for those with a hearing impairment.</p> <p>Healthwatch were category winners for “Helping people have their say” for the work we have done helping over 500 new parents to share their views and experiences of local maternity services.</p>	
<p><b>10.</b></p>	<p><b>Date and time of Next Board Meeting:</b></p> <p>24 January 2019 - 10.00 a.m. - 1.00 p.m. Manfield Room, Moulton Community Centre.</p>	