

Executive Offices

Rothwell Road
Kettering
Northants NN16 8UZ
Main Switchboard: 01536 492000
Direct Dial: 01536 492605
Direct Fax: 01536 493767
Web: www.kgh.nhs.uk

When telephoning, please ask for Naomi Brown

22nd May 2019

Kate Holt
Chief Executive Officer
Healthwatch
Moulton Park Business Centre
Red House Road
Northampton
NN3 6AQ
Via Email: Email kateholt@healthwatchnorthamptonshire.co.uk

Dear Kate,

I am writing as promised to inform you of the findings of the recent CQC Inspection of Kettering General Hospital NHS Foundation Trust (KGH) that was undertaken between February and March 2019.

The CQC inspected five service areas in February 2019:

- Urgent & Emergency care
- Medical Care
- Maternity
- Outpatients
- Diagnostic and Imaging

And undertook a Well-Led review of the Trust in March 2019.

The Chief Inspector of Hospitals has recommended that KGH exits special measures following the inspection. I am delighted to inform you that NHS England and NHS Improvement have acted upon this recommendation and on Tuesday 21st May formally agreed that our Trust is no longer in Special Measures.

We are really pleased that the CQC has recognised the hard work and progress made by the Trust and in particular:

- The Trust continues to be rated as 'Good' in relation to the key question "are services caring?" across all service areas;

- There are now no service areas across the Trust with a rating of 'Inadequate' within any of the five domains of Safe, Effective, Caring, Responsive and Well-Led;
- The inspection this time included a Well-led review of the leadership of the Trust for which it has been rated as "Good"
- Diagnostic Imaging is now rated as Good overall having previously been rated as "Inadequate";
- Our Maternity service is now rated as 'Good' across all five domains having previously been rated as 'Requires Improvement' across four of the five domains;
- Urgent and Emergency Care also improved within the domains of Safe and Well-Led – previously rated as 'Inadequate' - now rated as 'Requires Improvement'.

The Trust is rated as Requires Improvement overall.

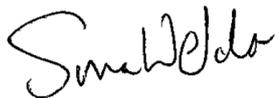
The inspection highlights the challenges that we face, particularly in relation to the viability of our estate to meet current and future demand and also the need for our organisation to digitally transform to ensure patient care is as seamless as we can make it.

As a Trust, we will now continue our journey of improving the quality and safety of the services we provide to our local population.

The full inspection report is available on both the CQC and KGH website.

Please do not hesitate to contact me if you require any further information.

Yours sincerely



Simon Weldon
Chief Executive