

**Healthwatch Northamptonshire Planning Group Meeting**  
**Thursday 16th May 2019**

**Manfield Room, Moulton Community Centre**  
**Northampton**

**Present:** Morcea Walker (Chair), David Jones, Helen Statham, Jill Spiby, Jenny Dixon, Roger Knight, Simon Barter, Susan Hills, Rashmi Shah, Bridget Robb, Rob Mason, Margaret Moss, Veronica Male, Andrew Wainwright

**In attendance:** Becky Calcraft, Katie Bayliss

**Apologies Received:** Christine Drage, Gina King, Dora Shergold, John Rawlings, Farah Ali, Sandra Bell

Item No.	Item	Action
1.	<p><b>Welcome and introductions</b></p> <p>Morcea welcomed everyone to the meeting and apologies for attendance were received.</p>	
2.	<p><b>Minutes of work planning meetings 14 and 28 February</b></p> <p>The minutes of the last meeting were agreed and accepted as an accurate record and signed by Morcea Walker.</p>	
	<p><b>Plenary session</b></p> <p>Morcea explained that the 2 unitary authorities in Northamptonshire will be created by 2021. Morcea expressed concern about the difference between the town of Northampton and South Northants concerning multiculturalism, and the impacts the changes may have on children’s and adult’s service:</p> <p>Following the recent publication of the Commissioner’s report on children services in Northamptonshire:</p> <p><a href="https://www.gov.uk/government/publications/northamptonshire-childrens-services-commissioners-report">https://www.gov.uk/government/publications/northamptonshire-childrens-services-commissioners-report</a></p> <p>David proposed to write to the new Director of children’s services in</p>	

	<p>the county to request a meeting and ensure that Healthwatch is involved in future meetings. It has been announced that a standalone children’s trust will be set up for all of children’s services. Becky added that there are plans for the two clinical commissioning groups (CCG) to merge by April 2020.</p> <p>Jill raised her concerns regarding adult social care services and their place in the new proposed county structure and that it suggests a risk of instability. It was suggested that HWN needs to watch and coordinate, ensuring the voice of the public is considered throughout.</p> <p>Simon questioned how Healthwatch will be configured in the new structures but this is not yet clear.</p> <p>Morcea suggested that we ensure that we are aware of all decisions being made as and when changes are happening by ensuring HWN is involved and consulted through our attendance at the appropriate meetings.</p>	
3.	<p><b>Matters arising</b></p> <p>Rashmir had previously raised a question about the representation of users and carers on the Northamptonshire Safeguarding Adults Board (NSAB). Becky had followed this up and informed the meeting that Morcea has been asked to serve on a new NSAB Comms and Engagement Sub Group, where she will ensure user’s’ perspectives are considered. It was proposed that we write to the NSAB to affirm the setup of this sub group and to ensure that the views of users and carers are listened to and acted upon.</p>	BC
4.	<p><b>Project updates</b></p> <p><b>NHS Long Term Plan engagement</b></p> <p>Becky thanked the Planning Group for their attendance at the NHS Long Term Plan engagement event held on 2 May at the Park Inn, Northampton and updated the group on the feedback that was received. The key issues raised at the event were:</p> <ul style="list-style-type: none"> <li>• Access to information and services</li> <li>• Social Prescribing and Community Connectors</li> <li>• Transfer of health and care information between services</li> <li>• Supporting carers</li> </ul> <p>Becky acknowledged that not as many members of the public attended the even as we wanted; Helen added that transport to events was also an issue for some. It was agreed that this would be considered when planning future engagement events.</p>	

<p>5.</p>	<p><b>Updated HWN Workplan Apr 2019 - Mar 2020:</b></p> <p>Becky shared the updated HWN Workplan with the group and explained how it is being reformatted for Commissioners. It aims to cover all of HWN’s activity, although it was agreed that all meetings attended by HWN cannot be listed in individually.</p> <p>Becky informed the Planning Group that the annual report will be drafted by the end of June and that the annual meeting is confirmed for Wednesday 10 July 2019.</p> <p>The programme of Enter and View visits to care homes has now finished and HWN is awaiting a response from a final provider.</p> <p>Upcoming priorities for HWN were agreed at the last HWN Board meeting in April 2019. These are:</p> <ul style="list-style-type: none"> <li>• Mental health</li> <li>• Hospital discharge</li> <li>• Primary care</li> <li>• Children and young people</li> </ul> <p>It was stated that signposting and outreach is ongoing, as well as ensuring HWN is represented at patient engagement groups.</p> <p>Recruiting and managing volunteers is also ongoing, 2 new potential volunteers have showed interest recently.</p> <p>15 steps ward visits at KGH are ongoing and a new volunteer has shown interest in this activity.</p> <p>It is confirmed that HWN will be conducting an Enter and View visit to St. Andrew’s Healthcare and Becky expressed that specialised training is necessary for all taking part.</p> <p>The Planning Group agreed and accepted the content of the Workplan.</p>	
-----------	--	--



<p>8.</p>	<p><b>Future Projects</b></p> <p><u>Hospital discharge</u></p> <p>Katie will set up a task and finish group to start the project on hospital discharge. Helen proposes that we look at the previous hospital discharge project report.</p> <p><u>Primary care</u></p> <p>Julie Curtis from Nene and Corby CCGs will be presenting to the Planning Group in September about recent changes in primary care. We noted the letter HWN received from Nene CCG regarding changes to the provider at the GP Surgery in Kings Heath where there are substantial health inequalities.</p> <p>It was proposed that HWN write to ask what has been done to involve the patients affected and what safeguards are in place to ensure continued provision in an area with a high level of need.</p> <p>Becky will send out the Panorama link that looks at primary care and in particular the pressures in deprived areas. Becky also informed the group that David had been on BBC Radio Northampton talking about primary care issues in the county.</p>	<p>KB</p>
<p>9.</p>	<p><b>Meetings attended</b></p> <p>Morcea thanks all those representatives that attended meetings.</p> <p>Bridget updated the group on the Horton Hospital (Banbury) meeting concerning the proposed closure of maternity services there. Bridget has confirmed her attendance at the follow up meeting on Friday 14 June to see what the outcome will be, as these decisions will form the basis of the future of the hospital. Bridget will update the group accordingly.</p> <p>Rob recently attended 3 meetings regarding mental health matters and sends his apologies due to the delay of his reports. He reassures that the group that these will be produced shortly.</p> <p>Rob stated that he also attended a support for carer's' event and was overwhelmed with its attendance numbers. He expressed that if this becomes an annual event that HWN could benefit by attending in the future.</p>	<p>RM</p>

	Simon reported that would be attending the Health and Wellbeing Forum Chairs meeting as a HWN representative. He will be reporting on the recent project undertaken by HWN to review the operation of the Health and Wellbeing Fora around the county. Simon will update the group accordingly.	SB
10.	<p><b>AOB</b></p> <p>Morcea suggested that the report on the review of the HWB Fora should be put on the agenda for the next Planning Group, as well as the NCC Public Health annual report.</p>	BC
11.	<p><b>Date of next meeting:</b> Thursday 4 July, 10am- 1pm, Moulton Community Centre, Manfield Room, Northampton NN3 7AX. Simon Weldon (CEO, KGH) and Leanne Hackshall (Director of Nursing, KGH) will present on KGH's improvement plan following recent CQC inspections.</p> <p><b>Annual meeting:</b> Wednesday 10 July, 6pm-7.30pm, 1897 Grosvenor Suite, Northampton Town Football Club, Sixfields Stadium, NN5 5QA.</p>	