

### Healthwatch North Northamptonshire and Healthwatch West Northamptonshire Advisory Board Public Meeting

# Minutes of the meeting held on 28 October 2021

#### Present:

Professor Will Pope	Interim Chair (West Northants)
Morcea Walker	Vice-chair (West Northants)
Sheila White	Advisory Board member (North Northants)
Dora Shergold	Advisory Board member (North Northants)
Dr Marcella Daye	Advisory Board Member (West Northants)
Deborah Smith	Advisory Board Member (North Northants)

Apologies: Martin Claydon, EMAS

#### In attendance:

Kate Holt	CEO CTCIC and HWNW
Katie Bayliss	HWNWN Acting Manager
Dr Jo Spenceley	Comms and Research Manager
Natasha Mansukhani	Research, Reporting and Intelligence Assistant
Julie Curtis	PA and Office Manager

Item No.	Item	Action
1.	Introduction	
	Will Pope, Interim Chair, welcomed and introduced Board members to the first meeting of the new Healthwatch North Northamptonshire and Healthwatch West Northamptonshire (HWNWN) combined Boards.	
	Julie informed of apologies: Martin Claydon, EMAS.	
2.	Declarations of Interest:	
	There were no declarations of interest.	
3.	Minutes of Part I HWNW Board Meeting in Public 12.05.2021	
	The Board agreed the minutes as a true and accurate record of the last meeting.	
4.	Matters Arising:	
	All matters arising from the previous meeting had been completed or are on the Agenda for today's meeting.	



5.	Nominations for Advisory Board Vice Chair:	
	Will confirmed that he had spoken with Morcea prior to the meeting and confirmed that she was willing to continue to be the Healthwatch North and West Northamptonshire Advisory Board Vice Chair, and hence proposed her appointment.	
	This was seconded by Sheila and Dora, and then unanimously approved by all.	
6.	Standing Orders:	
	The draft standing orders for the Board had been updated for the new Healthwatch North and West Northamptonshire contract. Kate asked the Board if there were any suggested amendments to be made.	KB/MW -
	Kate added that the Planning Group Terms of Reference will also need to be reviewed.	Actioned
	Will proposed to approve the standing order as a "working document" if all were content and if need be, bring back after review and amendment to the next meeting.	
	The standing orders were approved with minor amendments and adopted as a working document and a 'version 2' will be discussed at the next Board meeting.	
	Kate updated that since the local authority split and as a statutory requirement, there has to be a clearly defined Healthwatch in each of the Northamptonshire areas, therefore our name will possibly change to 'Healthwatch North Northamptonshire and West Northamptonshire'. The proposal regarding the name and the branding has been sent to the Commissioners and Healthwatch England for their opinion. Kate will update on the progress of this at the next meeting.	KH- Actioned
7.	Quality Assurance Framework (QAF) update:	
	Katie reported that there originally had been a group of volunteers to help her complete the QAF and currently, she is halfway through formulating the document. This is a work in progress and she asked Advisory Board members to contact her if they were interested in helping to reform this group. If so, a draft of this framework could be brought to a Board meeting in the new year.	All
	Morcea asked that all volunteers are contacted to see if they wish to remain as Healthwatch volunteers since the local authority split and appointment of the new Advisory Board.	JC/KH - Actioned
	Investing in Volunteers:	
	Katie updated that the Investing in Volunteers reaccreditation is at the self-assessment stage and that we are also working with Healthwatch Rutland staff and volunteers on this. The self-assessment will be completed in the coming weeks. Katie will update on the progress.	КВ
	The time schedule for completion of this is the end of March 2022.	
8.	Interim Chair's Update:	



Will's update had been given at the Annual Meeting, but added that he remains as the Interim Chair and that a substantive Chair would need to be in place as soon as possible. As no applications had yet been received ΚB he asked that the position is re-advertised. It has been confirmed each local authority is to have a Health and Wellbeing Board and that Healthwatch now have two seats to cover each North and West Boards. Will added that there had been two meetings to date which included strategy workshops; however the format could take until 2022/2023 before it is fully established. Will reported that there is a Bill going through Parliament, scheduled for March 2022 and if passed, an Integrated Care Board (ICB) will replace the current Northamptonshire Health and Care Partnership (NHCP), the Integrated Care System (ICS), and NHS Northamptonshire Clinical Commissioning Group (CCG). There will also be a new entity, the Integrated Care Partnership (ICP), which will sit between the Integrated Care Board and the Health and Wellbeing Boards. The Integrated Care Partnership will advise on the health & social care strategy for the whole of Northamptonshire. Healthwatch will not be part of the Integrated Care Board going forward but will have a role in the Integrated Care Partnership. Sheila updated that representatives from the Health and Wellbeing Board have been attending the East Northants Fora and that these meetings are to continue. Sheila added that there are also representatives from North Northamptonshire Council and they work countywide. Jo mentioned that a lot of local Fora are still happening and that Daventry, Corby, and Kettering have shared invitations. Kate highlighted that we need a Champion for the local Health and Wellbeing Fora and encouraged volunteers to attend. Simon Barter has stepped down as a volunteer and with low staff capacity it is difficult to MW/KB attend all of these meetings. Kate asked that this is added to the next Actioned Planning Group Agenda. Planning Group Update: Morcea confirmed that the draft Work Plan had been supported by the Planning Group and new Board members should receive this document for their comments. If the Board have any queries on the current Work Plan, they are to be sent to Kate/Katie for the next Board Meeting, Kate reminded the Board that the Work Plan as well as all necessary documents are available on our website. KB -An induction programme will take place for the new Advisory Board. Actioned Julie will send out the meeting dates for the Planning Group for 2022. JC -Actioned Healthwatch Staff updates Healthwatch Northamptonshire Manager: 9. Carers Report: Katie reported that this report had been written, we have received a good response, and it was published on the 27<sup>th</sup> October 2021.



## NHS First 111 Report: The report is completed and is waiting for approval from the Clinical Commissioning Group (CCG) before it is published. GP Access: This project is in the planning stages and will be picked up next year. Young Healthwatch Northamptonshire Esther's update had been circulated prior to this meeting. Transitions from Youth to Adult Mental Health Services Project: Katie will be taking over Esther's work and would be leading on this project. Katie will be conducting community sessions with "Free to Talk" and creating three films with Young Healthwatch to be used internally for training by the CCG. KΒ East Northants Project: This project is still on hold due to Covid-19. A meeting had been held with Katie and Shaun Sannerude, Community Development Officer, and questions for this survey are being reviewed to help restart this project. Children and Young People (CYP) Transformation Programme Advisory Board: Katie updated that this is a project being completed in partnership with the CCG, where Young Healthwatch (YHW) will act as the Youth Advisory Board to inform the work of the CYP Transformation Programme. YHW are currently having monthly meetings to deliver this work and Katie will update on any further progress. ΚB 10. Reports/Updates: Reports had been circulated for information prior to the meeting. KGH /NGH Update: Sheila reported that both hospitals have been asked to work with the Governors of the NHCP and are currently recruiting overseas staff to help with capacity. There will be a briefing on the new KGH hospital on 17th November 2021. Sheila suggested that Polly Grimmett, Director of Strategy, from KGH should be invited to a future Board Meeting to give us an update on the KB/JC **Building Project.**



	<b>EMAS:</b> Will asked if there were any questions regarding this monthly report and if so they should be sent to Martin Claydon. The report was noted as being received; no questions were raised.	
11.	Any Other Business:  Kate gave a public thank you to Jo Spenceley for her years of hard work, dedication and support. Jo's last working day with Healthwatch Northamptonshire will be 10th November 2021.	
	Date and time of next meeting:  24 <sup>th</sup> February 2022 - 4.00 - 6.00 p.m.	

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Signed: Professor William Pope, Interim Healthwatch North and West Northamptonshire Chair

Date: 24<sup>th</sup> February 2022